

# Fleece & Thank You Shipping Policy

## **Shipping Policy**

Thank you for visiting and shopping at fleeceandthankyou.org. Following are the terms and conditions that constitute our Shipping Policy.

## **Domestic Shipping Policy**

#### Shipment processing time

All orders are processed within 3-5 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

#### Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout. Shipping depends primarily on the quantity of blankets purchased.

Fleece & Thank You ships with Fedex.

Overnight delivery is only available for orders with delivery addresses within the continental United States.

Delivery delays can occasionally occur.

#### Shipment to P.O. boxes or APO/FPO addresses

Fleeceandthankyou.org ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

#### Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

#### **Customs, Duties and Taxes**

Fleeceandthankyou.org is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

#### **Damages**

Fleeceandthankyou.org is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## International Shipping Policy

We currently do not ship outside the U.S.

## **Returns Policy**

Our <u>Return & Refund Policy</u> provides detailed information about options and procedures for returning your order.